

Job Profile

Position Details	
Post	Peer Advisor
Service Area	Adults/Commissioning/Housing Related Support/Mulberry Junction
Reports to	Community Connector
Grade	Sc4 'As & When Required' £11.92 p/h
Job Family	To be completed by HR

Role Purpose
<p>Informed by lived experience of homelessness, mental health, substance use or the justice systems, this role will provide information, guidance and support to individuals accessing Mulberry Junction, the Council's resource centre for single people in Haringey affected by, or at risk of homelessness.</p> <p>The Peer Advisor will be part of a team whose overall aim is to tackle rough sleeping, reduce homelessness and help people achieve their personal goals by providing a range of housing, health and wellbeing support at Mulberry Junction.</p> <p>This role will provide practical support with tasks that enable single homeless people to connect with the community and networks including accessing educational or voluntary or job opportunities and attending appointments. Utilising lived experience to inform delivery and support this role will motivate and inspire others on their own recovery journey. By organising wellness and social events at Mulberry Junction, this role will assist individuals share and develop skills to increase confidence and wellbeing.</p>

Main Responsibilities
<ol style="list-style-type: none"> 1. Providing service users with emotional, practical and social support to achieve their wellbeing, health and housing goals 2. Facilitating activities and groups for people affected by or at risk of homelessness to build confidence and share skills 3. Assisting people affected by or at risk of homelessness with job searches, CV writing, course and training applications 4. Promote and raise awareness of local activities, groups, forums and services that best support people affected by homelessness to connect with others 5. Model personal responsibility, self-awareness, self-belief, self-advocacy and hopefulness via the appropriate sharing of own experiences to inspire and instil confidence in service users 6. Share / teach coping, self-help and self-management techniques within the peer relationship

7. Support service users to identify and overcome fears and within a relationship of empathy, trust and honesty, challenge negative self-talk
8. Facilitate access to community groups and networks that enable service users to participate in community activities, in order to maximise opportunities for taking on socially valued roles and positive identity
9. Accompany service users, if appropriate, to appointments/meetings of their choice and perform a range of practical tasks, aligned to their personal goals
10. Act as a positive role model showing professional and caring attitudes and behaviour towards other multi-disciplinary team members, service users and carers
11. Work in a way that acknowledges the personal, social, cultural and spiritual strengths and needs of the individual
12. Promote the rights and responsibilities of people who access Mulberry Junction, in particular making sure people know what is expected of their behaviour and attitude towards others when they are using the space.
13. To take a proactive role in promoting awareness of the service with the community, agencies and single people at risk or affected by homelessness
14. To attend regular learning, supervision and appraisal sessions as agreed with your line manager.
15. To participate in group reflective practice and whole service team meetings, contributing ideas and solutions that enable Mulberry Junction to run smoothly and achieve it's outcomes

Generic Responsibilities
<ol style="list-style-type: none"> 1. Understanding, knowledge and ability to follow guidelines that ensures compliance with Health and Safety at Work, Data Protection and other statutory requirements. 2. Understanding and commitment to promoting and implementing the Council's Equal Opportunities policies. 3. Knowledge and experience of using IT. 4. To undertake any other temporary responsibilities aligned with the overall purpose and grade of the role.

Knowledge, Qualifications, Skills and Experience	Essential or Desirable
1. Past or current lived experience (personally or through caring for someone else) of homelessness or unstable housing, mental health issues, justice system, physical health issues or domestic violence	E
2. Experience of being in a supportive and enabling role	D
3. An ability to work proactively and respectfully to reduce distress and conflict whilst maintaining boundaries and ensuring consistency	E

4. Understanding of and commitment to following relevant safeguarding, H&S and Domestic Violence policies	D
5. Ability to work with organisations, partner services and teams to enable effective assessment, signposting and involvement with single homeless people	D
6. To recognise the need for and commitment to self-care and recognised support mechanisms due to the intensity of the work	E
7. Undertake self-learning and team-based development opportunities to continuously inform practice	D
8. Understanding and commitment to working responsively to support the actualisation of people's aspirations and strengths	E
9. Knowledge and commitment to co-production, involvement and representations of peers	E
10. Confident, articulate and able to communicate effectively with management, colleagues and service users	E
11. An empathic listener along with a non-judgemental attitude	E

Main Contacts & Other Information
<p><u>Main Contacts:</u></p> <p>Community Connector Welcome Worker Navigators Housing Needs Team Mulberry Junction Manager MEAM Coordinator Outreach Team Community Safety Teams</p>

Other Information:

This position requires the postholder to undergo a DBS (Disclosure and Barring Service) check.

Additional Information

Please complete the additional information as fully as you can.

Supervision / Management of People				
Please indicate which group best describes the total number of staff the post holder is responsible for:				
None	Up to 5 staff	6 to 15 staff	16 to 49 staff	50 plus staff
X				
Are the staff based at the same work location?				Yes/No
Will the post holder be responsible for contract / agency / project staff?				Yes/No

In the normal course of their duties would it be reasonable to expect the job holder to undertake, or be involved in, any of the following on a regular basis.

If Yes, please provide an estimate of the % of their working day this involves.

Work Environment					
Activity	Yes/No	% of working day	Activity	Yes/No	% of working day
Office duties.	Y	30	Use of a computer.	Y	30
Audio typing.	N		Crisis or conflict situations.	Y	5
Walking more than a mile.	N		Manual handling.	N	
Working alone or in isolation.	Y		Working in confined spaces.	N	
Driving a car, van or minibus.	N		Preparing or serving food.	N	
Exposure to infectious diseases, e.g. Tuberculosis (TB) or Hepatitis B.	Y		Working in awkward positions, e.g. stooping, bending, reaching.	N	
Exposure to substances hazardous to health, including lead, asbestos or radioactive substances.	N		Operating heavy or hazardous machinery including forklifts, diggers or cranes.	N	
Regular and repetitive movements.	Y	30	Working shifts / unsocial hours, nights.	N	
Outdoor work involving uneven surfaces.	N		Standing or sitting for prolonged periods.	Y	40

Activity	Yes/No	% of working day	Activity	Yes/No	% of working day
Working shifts / unsocial hours / nights.	N		Working at heights / on ladders, roof work.	N	
Teaching, or responsibility for, children.	N		Outdoor work involving extremes of temperature.	N	
Electrical hazards.	N		Control and restraint.	N	

Resources – identify & list personal and identifiable accountability for physical and financial resources including those of clients:
No
Cash/Financial Resources - Is the post personally and identifiably accountable for the accurate handling / security of cash and cheques? If yes, specify the average amount controlled at any one time and the nature of the accountability:
No
Plant/Equipment - is the post personally accountable for the proper use / safekeeping of plant / equipment? If yes, please indicate the type(s) of plant/equipment and the nature of the accountability:
Laptop / Tablet
Stocks/Materials - Is the post personally accountable for materials / items of stock? If yes, please indicate the type and approximate value and the nature of accountability:
No
Data Systems - is the post personally accountable for the use, manipulation and safekeeping of data systems whether manual or computerised? If yes please indicate the type of system(s) and the nature of the accountability, whilst explaining the importance of the data systems to the Council's operations:
No
Buildings - Is the post personally accountable for the proper use and safekeeping of buildings? If yes, please indicate the type of building(s) concerned and the nature of the accountability:
No