

Job Profile

Position Details	
Post	Pest Control Operative
Service Area	Environment and Neighbourhood/ Community Safety and Enforcement/Regulatory Services Pest Control Team
Reports to	Regulatory Services
Grade	Scale 6
Job Family	To be completed by HR

Role Purpose
To work as part of a team delivering high quality Pest Control Services to customers in the both public and private sectors

Main Responsibilities
<ol style="list-style-type: none"> 1. To work as part of a team delivering high quality Pest Control and associated services to residential, commercial and industrial premises as well as other open spaces, including the undertaking of pest control treatments as directed. 2. To provide advice and assistance to customers or other stakeholders in Pest Control matters including safety precautions, prevention and control. 3. To assist in projects related to pest control such undertaking surveys, block treatment or sewer baiting pest control works as required. 4. To maintain personal knowledge and expertise, including relevant legislation in the field of Pest Control, and to undertake training and development activities as required. 5. To undertake pest control treatment in conditions and circumstances could include filthy and verminous premises and its occupants , biting and stinging pests, dead animals, as well as the general risk of abuse or physical violence or infectious disease from premises clients and other persons. 6. To undertake surveys to determine the type and extent of infestation, and the reasons for an infested premises, and to recommend appropriate and effective treatment or prevention as required. 7. To operate and maintain all pest control equipment necessary for the provision of the service, including the safe use of ladders 8. To undertake relevant administrative duties and to maintain records accurately including keeping detailed notes and plans of the treatment carried out and in the required form, including entry of data onto computer systems as appropriate. 9. Ensure customers are kept informed giving safety information sheets and details of the methods used including pesticides, poison and location used. 10. To ensure all work is carried out using safe working practices in accordance with good practice (COSHH assessments, product instructions or as instructed) to protect the environment, personal health and safety , health and safety of others, and the property and possessions of customers, when undertaking operational activities. 11. Ensure all poisoning, dead or trapped pests are removed and disposed of in accordance with best practice or as instructed. 12. To carry out any other duties commensurate with the basic objectives of the post, as may be required from time to time.

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Generic Responsibilities
<ol style="list-style-type: none"> 1. Understanding, knowledge and ability to follow guidelines that ensures compliance with Health and Safety at Work, Data Protection and other statutory requirements. 2. Understanding and commitment to promoting and implementing the Council's Equal Opportunities policies. 3. Knowledge and experience of using IT. 4. To undertake any other temporary responsibilities aligned with the overall purpose and grade of the role. 5. Maintain confidentiality of pest control treatments and personal data

Knowledge, Qualifications, Skills and Experience	Essential or Desirable
General pest control Knowledge	
1. General Pest control knowledge including-Identification of pests, pest eradication, proofing and prevention measures.	E
2. Specific knowledge and understanding of Health and safety risks and action required to ensure safe treatment	D
Experience	
3. Experience in carrying out pest control in premises including lone working and applying customer care standards	E
4. Experience of maintaining accurate records, either in written format or using electronic equipment.	E
Skills	
5. Meet the physical demands of the job, including: <ul style="list-style-type: none"> • wearing protective clothing, incl. respirators. • Driving between appointments throughout the day • climbing and carrying ladders, climbing scaffolding if required. • carrying and operating mechanical and electrical equipment safely. • entering confined and hot or cold spaces (mostly loft spaces) 	E
6. Ability to manage a demanding workload within required time scales	E
7. Ability to self-determine the most effective method of pest treatment and control.	E
8. Communicate effectively, sensitively and considerately with customers from different social, ethnic and professional backgrounds, service users, colleagues and outside agencies.	E
9. Ability to follow written and verbal work standards, treatment methods, work guidelines procedures and safety requirements.	E
10. Work as an effective and co-operative team member to ensure that the team and Unit achieve its objectives.	E
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11. Work flexibly to meet the needs of the service and its users, including the performance of duties outside normal working hours where required, and respond effectively to changing circumstances and emergencies.	E
12. Drive a light goods vehicle with either automatic or manual gears (candidates must possess a full and valid UK driving licence)	E
13. A clear personal commitment to equal opportunities and an understanding of their relevance to this post	E
Qualification	
14. The postholder must either hold a Royal Society for the Promotion of Health Certificate in Pest Control, a BPCA Diploma in Pest Control part 1 or Level 2 RSPH/BPCA or equivalent qualification.	D
15. Evidence of on going training and CPD.	

Main Contacts & Other Information
<p><u>Main Contacts:</u> Residents Council Officers including :Environmental Health and Enforcement Staff Business Landlords and Letting Agents Housing Providers (including Homes for Haringey) Other Public Sector authorities such as parks</p> <p><u>Other Information:</u> This position requires the postholder to undergo a DBS (Disclosure and Barring Service) check.</p> <p>The position has risks associated with pests including working with filthy and verminous premises and problems with the associated occupants of these premises- Vulnerable adults, risk of being bitten or stung and risk of infectious diseases from premises and persons</p>

